

**Dear Coliver,**

First and foremost, my sincere prayers and wishes for you and your family for good health. I would like to take this opportunity to personally thank you for your timely payment of rent that has helped us meet our employee, vendor and owner obligations in a timely manner.

The COVID-19 crisis continues in India and the world. In the wake of the ongoing health crisis, the period of lockdown has been extended until May 3rd. But even in the time of such a crisis, Colive continues to care for you.

Our on-ground operations team comprising of Property Managers, Safety Teams and Housekeeping staff have been dedicating more hours towards ensuring a clean, well-maintained, and hygienic stay for all our residents. While most PGs in and around Bengaluru, Hyderabad, and Chennai, in wake of the pandemic, are asking their tenants to vacate the facilities, we are strictly following the suggested guidelines from the concerned authorities to keep you safe and secure.

For your safety, all community and social events have been postponed until further notice. Also, all cinema rooms, fitness rooms and closed public areas have been shut temporarily in the wake of the current health crisis. Strict protocols are being followed at Colive, such as the use of disinfectants to clean door handles, lift and other public areas at regular intervals, staffs directed to use masks and gloves, etc. All our staff have been trained and debriefed on the necessary steps to maintain personal hygiene and an Emergency Response Team has been delegated to handle any health emergency 24x7.

While in the wake of the lockdown, it is hard to arrange for raw materials, we continue providing you with FOODGASM lunch and dinner services at your doorstep, clean and contact-less WASHMATES laundry service. We are also providing 24x7 availability of high-speed internet to ensure that you do not face any interruptions while working from home.

Colive requests you to stay positive in the current situation and follow safety measures like Social Distancing, as suggested by the health authorities. Since the lockdown period has been extended until May 3rd, we are trying our best to ensure that the above services are continued without interruption and request your cooperation in the same by using the resources responsibly. We request you to not waste any of the resources like food, water, electricity and sanitizers. And as a responsible citizen and a Coliver, we urge you to follow all safety protocols issued by the Government.

Remember, Stay safe, stay healthy!



Yours sincerely  
**Suresh Rangarajan**  
Founder & CEO